

2003 Annual Report

To

Mayor, John O. Norquist

Members of the Common Council

The Board of Fire and Police Commissioners

and The Citizens of Milwaukee



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Table of Contents

Message from the Chief	Page 3
Command Staff Members	Page 4
Operations / Administration Commanders	Page 5
Organizational Chart	Page 6
Office of the Chief	Pages 7 – 9
Patrol Bureau / Police Districts	Pages 10 – 18
Special Operations Bureau	Pages 19 – 21
Criminal Investigation Bureau	Pages 22 – 24
Administration Bureau	
Technical Services Bureau	Pages 29 – 33
Training Bureau	
Crime Statistics	
Milwaukee Police Department's Missiom Statement	Page 39

Message from the Chief

Chief Arthur Jones' Farewell...

During the last seven years, it has been an honor to be the 16th Chief of Police for the City of

Milwaukee. As the first African American to hold this position in Milwaukee, I attempted to diversify the Department and make it more reflective of the community it serves. I am proud of the many accomplishments that were realized and my

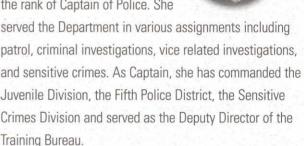
police service to the citizens for 36 years.

During my tenure, the sworn and civilian members of the Milwaukee Police Department met and at times exceeded the challenge of eradicating crime and creating a safe community. Their hard work and dedication did not go unnoticed as they fulfilled the mission of reducing crime and enhancing the quality of life.

Together we overcame obstacles and continued the tradition of serving the citizens we swore to protect with fidelity, determination and courage. I depart, knowing that the Milwaukee Police Department will continue to live up to its reputation as one of the finest law enforcement agencies in the United States.

Congratulations Captain Nannette H. Hegerty Named Chief

On November 18, 2003, the Fire and Police Commission appointed Captain Nannette H. Hegerty Chief of Police for the Milwaukee Police Department. Chief Hegerty joined the Milwaukee Police Department in 1976 and attained the rank of Captain of Police. She



In April 1994, President William Clinton appointed
Nannette Hegerty to the position of United States
Marshal for the Eastern District of Wisconsin. Under her
leadership, the Eastern District of Wisconsin was awarded
the 2001 "District of the Year" award by the United States
Marshals Service.

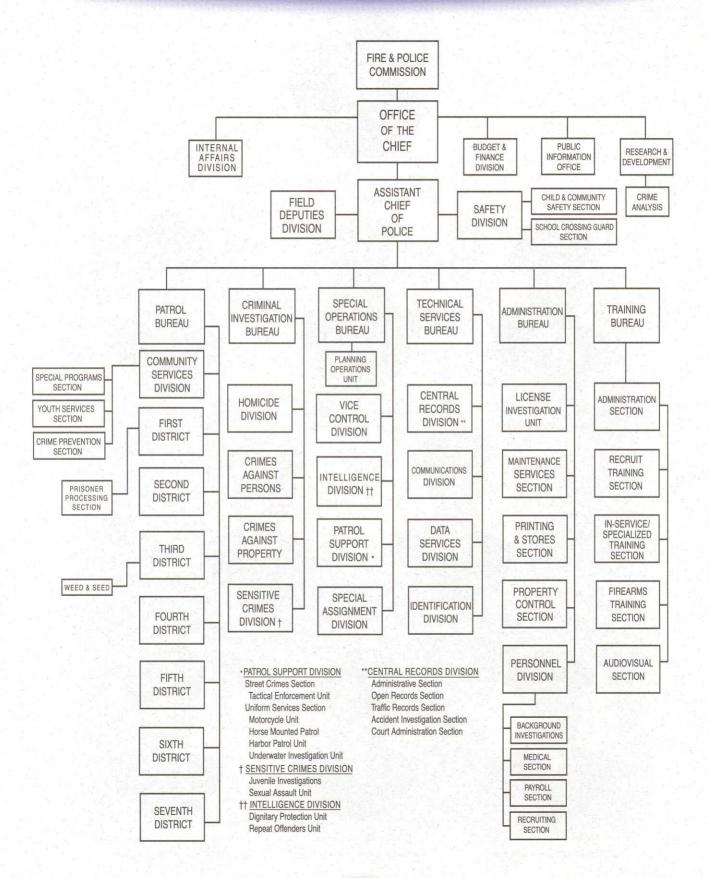
Chief Hegerty earned a Master of Science Degree in Management, and she brings to the Department a strong commitment to professionalism and leadership. Chief Hegerty has made it her personal goal, and the mission of the Milwaukee Police Department, to provide efficient and effective police service to the citizens of the City of Milwaukee. In the tradition of community policing, Chief Hegerty seeks to work with Department members and members of the community to improve neighborhoods by reducing crime and maintaining a safe environment in the City of Milwaukee.

Command Staff

Chief of Police	Arthur L. Jones
Assistant Chief of Police	Edward M. Stenzel
Deputy Chief of Police – Patrol Bureau	
Deputy Chief of Police — Criminal Investigation Bureau	
Deputy Chief of Police – Special Operations Bureau`	Monica Ray
Commander — Data Services	
Deputy Inspector – Training Bureau Deputy Inspector - Field Deputies Division Deputy Inspector – Field Deputies Division Deputy Inspector –Administration Deputy Inspector- HIDTA	Joseph Whiten Gregory Thompson Raymond R. Sucik Oscar Perez
Captain – District One	
Captain – District Two	
Captain – District Three	
Captain – District Four	
Captain – District Tive	
Captain – District Six	
Captain – Internal Affairs Division	Mary Hoerig
Captain – Community Services	
Captain – Central Records	
Captain — Identification Division	
Captain – SOB – Vice Control Division	James Shenhard
Captain – SOB – Intelligence Division	
Captain – SOB – Patrol Support Division	
Captain — CIB — Homicide Division Captain — CIB — Crimes Against Persons Captain — CIB — Crimes Against Property Captain — CIB — Shift Commander — Early Captain — CIB — Shift Commander — Late. Captain — CIB — Sensitive Crimes Division	Darlene Jenkins Linda Haynes Timothy Burkee Charles Hargrove Nannette H. Hegerty
Personnel Administrator Chief's Adjutant — Staff Assistant Senior Budget Manager Supervisor — Printing and Stores Division Supervisor — Maintenance Services Section Safety Director — Safety Division	Heidi M. Hendricks Barbara Butler Raymond C. Oelke Gordy Gregg
Administrative Lieutenant – Medical Section	Mercedes Cowan
Payroll Supervisor – Payroll Section	



Organization Chart



Office of the Chief

THE OFFICE OF THE CHIEF CONSISTS OF THE INTERNAL AFFAIRS DIVISION,
BUDGET AND FINANCE DIVISION, PUBLIC INFORMATION OFFICE, AND RESEARCH
AND DEVELOPMENT. THESE ENTITIES PERFORM A VARIETY OF STAFF FUNCTIONS
AND REPORT DIRECTLY TO THE CHIEF OF POLICE.

Internal Affairs Division



Steven M. Settingsgaard
Commander
Internal Affairs Division



Mary Hoerig Captain of Police Internal Affairs Division

The Internal Affairs Division is responsible for the investigation of every complaint of delinquency or misconduct on the part of members of the Police Department. The Division is also responsible for the investigation of civil claims made against members of the Police Department, and administering the Department's drug testing program. Additional duties and responsibilities are assigned at the direction of the Chief of Police.

- The Internal Affairs Division set a 2003 goal of completing 90% of all 2002 investigations by June 30, 2003. Although this was an aggressive goal, not only was it met, it was exceeded, with 92% of all cases completed by the goal date. The Division will continue to strive toward a goal of completing investigations as rapidly as possible.
- It is the belief of Internal Affairs Division management, that when cases are completed faster and officers receive a timelier disposition, the chance of that officer repeating inappropriate behavior is reduced. In theory, if that is the case, then the number of complaints should also be reduced. A comparison of complaints and total allegations for the years 2002 and 2003 supports this theory. The table displays the data for both years:

DATA COMPARI	SON 2002	VS. 2003
CATEGORY	2002	2003
Total Number of Complaints	1,430	1,296
Total Number of Allegations	2,476	2,290

- A similar reduction was noted in criminal allegations made against officers, with the number of complaints dropping from 351 in 2002, to 335 in 2003.
- During 2003, the Internal Affairs
 Division conducted internal investigation training for all supervisors subordinate to the rank of Deputy Inspector of Police during supervisor in-service.

 The training program was well received by supervisory personnel, who gave outstanding reviews to the members who conducted the training.
- · Chief of Police Nannette Hegerty was sworn-in on November 18, 2003, and as part of her business plan for the Police Department, brought forth a vision to "reinvent" the Internal Affairs Division. Her vision is to create an improved, more efficient. proactive operation, which will place a great focus on building professional behavior within the Department. With the Chief's vision in mind, management within the Division began the task of reviewing every area of the operation, including all processes and procedures that are in place, so that the appropriate changes can be made and the Chief's vision realized.

Office of the Chief



Budget & Finance Division

Budget and Finance Division

The Budget & Finance Section oversees the Department's accounting, budgeting and purchasing activities.

The Police Department relies on four sources of funding:

Asset Forfeiture Funds

Federal courts award as much as 80% of the funds seized in drug-related arrests to the arresting Department. The arresting Department may spend the seized funds on any law enforcement purpose, subject to federal guidelines. The Milwaukee Police Department uses these funds to supplement its operating expenditures in areas that include training, tactical equipment and other specialized law enforcement needs.

Capital Projects

The City borrows money for large, one-time projects

The City's Operating Budget

This is the amount of the property tax supported budget that is allocated to the Police Department. Salaries account for 92% of this budget. This makes other sources of funding crucial to acquiring the equipment and technology to assist Department employees in completing their tasks efficiently and effectively.

State and Local Grants

The Budget and Finance Section works continually to acquire state, federal and private funding. Grant funds help the Department to obtain state of the art law enforcement technology, which improves officer safety and overall effectiveness.

Office of the Chief

Public Information Office

The Public Information Office (PIO) disseminates information to the public and interdepartmentally through the use of memos, newsletters, telephone, and electronic and print media. The PIO's objective is to inform, educate and if necessary expound on issues that have an impact on the Department and the citizens we

serve. In an effort to optimize the transfer of information, the Public Information Office strives to provide timely, accurate and concise reports.

Research and Development

Members assigned to the Research and Development Section perform a variety of staff functions for the Chief of Police. Duties include drafting of the Department rules and standard operating procedures, maintenance of the Department's website, vehicle seizures and research of police technology.

Crime Analysis

The Crime Analysis Section is a subcomponent of the Research and Development Section for the Office of the Chief. A sergeant and five police officers are assigned to the unit.

Members assigned to the Crime Analysis Section use desktop computers and GIS software to geographically encode crime information obtained from our department's mainframe database. The data is overlaid on an electronic city map to clearly depict what geographic areas are most impacted by crime.

The Crime Analysis Section produced numerous documents consisting of maps, power point slides and statistical reports. The reports provide crime data visualization that makes it easier to detect emerging geographical crime patterns. District and bureau commanders use the crime maps to determine what resources and deployment strate-

gies to use in order to address crime problems. The results of the strategies are evaluated during weekly crime analysis meetings to determine the effectiveness of crime reduction initiatives, resource allocation, and saturation patrols.

Additionally, the Crime Analysis Section processed special requests for maps and statistical data and provided support to other Department entities.

Safety Division



Ramela K. Zoberts
Safety Director
Safety Division

The Safety Division is responsible for educating the public in traffic and home safety. The Safety Division administers the defensive driving program, the school crossing guard program and coordinates state and federal grants for traffic enforcement.

During 2003, the Safety Division provided pedestrian and bicycle safety programs to over 200 public and non-public schools in Milwaukee. In addition to the above, members of the Safety Division provided presentations to companies and community groups on traffic safety issues.

This year Wisconsin had 840 traffic fatalities. This is the highest number of traffic fatalities for the State within a five-year period. In comparison, the City of Milwaukee, the highest populated city in the State, had 28 traffic fatalities this year. This is the lowest number of traffic fatalities in a five-year period. In 2002, Milwaukee had 35 traffic fatalities. The City's decrease in traffic fatalities can be attributed to education, enforcement and engineering.

Dale T. Schunk
Deputy Chief—Patrol Bureau



Gregory Moore
Captain of Police



District One / Police
Administration Building
749 West State Street, Milwaukee, WI 53233

District One

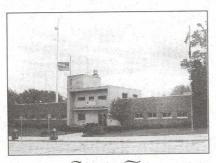
The following items are the accomplishments of the First District during calendar year 2003:

- District One's truancy enforcement saturation (Operation P.A.T.C.H.) continued to be an effective tool for reducing loitering and theft incidents in the district. During the 2002-2003 school year, we focused our efforts inside and around the Grand Avenue Mall. Our zero-tolerance policy resulted in an extremely low incidence of truants loitering in the mall, and a reduction in retail thefts. In the current school year we are working to reduce truancy in other areas of the district. While continuing to monitor the mall for truants, our saturation is focused on the areas along Wisconsin Avenue and Water Street.
- The summer sweep program was designed to enforce handicapped parking permit violations. Because the ordinance allows the handicapped to park free at meters, a great number of area business employees misuse handicapped permits issued to others. These investigations are time-consuming, requiring extensive surveillance and background checks. In 2003, we cited 111 violators and confiscated 111 misused permits.
- District personnel also conducted an underage tavern sting, using plainclothes police aides to attempt liquor purchases. Citations were issued for 20 violations.
- District One continued to work closely with the Downtown Milwaukee
 Business Improvement District (B.I.D.) #21. The service arm of B.I.D. #21 is the Public Service Ambassador (PSA) program. The PSA's, as they are known, provide crime prevention ser-

- vices in cooperation with our efforts and provide regular bicycle and foot patrols. As additional eyes and ears they are very reliable in contacting our Department and acting as witnesses whenever necessary. To maintain a solid working relationship with the public service ambassadors, the community liaison officer and the shift lieutenant met regularly with them to discuss crime trends and share information. We also provided bicycle training this year.
- District One continued to share pertinent information with the Downtown Security Network Association, and remained an active member of the FAX alert network that lies at the heart of this association. We also attended the association's monthly meetings to discuss crime trends and provide further crime prevention services. This has resulted in high levels of cooperation from the business community and improved crime prevention.
- The Violent Crimes Task Force came into being in January of 2003. This pro-active program afforded the officers a new opportunity to address district crime issues. Over 2,100 arrests were made of which nearly 1000 were warrant arrests. The district realized a reduction in thefts due to the efforts of the officers working the task force.
- Summer also brought the Harley
 Davidson 100th Anniversary
 Celebration. Already overcrowded
 downtown entertainment venues
 were now pushed to the brink with
 estimates of 100,000 to 200,000 partygoers. Milwaukee had the spotlight
 of national attention focused on it
 and the officers did an exemplary job.



Andre Williams
Captain of Police



District Two
245 W. Lincoln Avenue, Milwaukee, WI 53207

District Two

During 2003, members assigned to District Two worked with diligence to combat crime and to improve the quality of life for those who live, work and recreate in the area. Below is a list of accomplishments during 2003:

- Development and implementation of a district database for individuals wanted on warrants
- Development of a photo list of all known prostitutes in District Two to aid in the investigation and identification of prostitutes as suspects in major crimes
- Implementation of a database to track nuisance properties within district boundaries
- Implementation of a database to track tavern violations and tavern checks broken down by squad area in District Two

- District CLO was trained as a child passenger safety technician enabling the District to perform car seat safety checks
- Officers working on the Violent Crimes Task Force had a significant impact on all levels of crime in the designated patrol areas within District Two.
- District Two organized eight new block watch groups
- District 2 reduced UCR Part 1 offenses by 7.7 percent as compared to 2002



Glen Frankovis
Captain of Police



District Three /
Communications Center
2333 North 49th Street, Milwaukee, WI 53210

District Three

During 2003, the staff at the Third District dedicated themselves to reducing crime and enhancing the quality of life for the citizens who live and work within the district. Throughout the year the district experienced a decline in violent crime. This decline is attributed to the hard work and dedication of the staff, the business community and the citizens. Some of the accomplishments include the following:

- Officers worked cooperatively with the Vice Control Division and communitybased groups to address problem areas. By actively seeking the input of the community, the deployment of squad patrols along with the area saturation patrol was efficient and effective.
- A second Community Justice Center opened in District Three. These centers provide community conferencing, domestic abuse counseling, mediation services, and other community based programs.
- The Community Liaison Officers have coordinated the efforts of the District with 134 block watch captains and 22 community based organizations. In addition, the Auxiliary and Explorer programs expanded to include 16 and 26 active members respectively.
- On August 7th, the District hosted the second National Night Out event. It was a collaborative effort with Community Partners and the Avenues West Association. The event drew approximately 500 people.



Denita Ball
Captain of Police



District Four 6929 W. Silver Spring Dr., Milwaukee, WI 53218

District Four

The members assigned to District four continued to work with businesses and residents throughout 2003 to reduce crime and improve the quality of life. District personnel accomplished the following:

- Established seven (7) new block watches: 8100 North 100th Street, 10300
 West Terra Avenue, 5600 5700 North
 78th Street, 7900 West Medford,
 Mariner's Pointe Apartment Complex,
 the Woodlands Condominiums and the
 Riverwoods Subdivision.
- Established an Explorers Post in conjunction with the Milwaukee Public Schools System and Private/Parochial Schools within the District.
- Established a coalition between landlords, residents, and homeowners in the area of North 91st to 95th Street/Silver Spring Drive to Kaul Avenue in an effort to work together to reduce crime within this half-mile radius.
- Collaborated with Safe Kids of Southeast Wisconsin and the Saturn Dealership (91st & Brown Deer Road) to assist citizens with the installation of one hundred fifty (150) child car safety seats.
- Provided Robbery Prevention Training for District Four businesses that were victims in 2002. This training was held on February 26, 2003 at the Training Bureau.
- Organized a Bicycle Rodeo at McGovern Park on June 24, 2003 for seventy-five (75) children who successfully maneuvered through an obstacle course and received bicycle helmets donated from funds collected by the Havenwoods Economic Development Corporation.

- Collaborated with District Seven and hosted National Night Out on Tuesday, August 5, 2003 at Noyes Park. Approximately 500 citizens were in attendance. Door prizes were obtained through donations from 47 District Four businesses. A Raffle was held and a bicycle, 27" television, and five (5) DVD Players were awarded to the winners. Free food was provided to all who attended.
- District Four Auxiliary Officers and McGruff distributed over 100 Halloween candy gift packages to the Kindergarteners at Engleberg Elementary School on Monday, October 27, 2003.
- District Four Auxiliary Officers participated in the longstanding Holiday
 Gift-Giving tradition at McGovern
 Park and the Northwest Senior
 Center. Approximately 300 gifts
 were distributed.
- Assembled and donated approximately 150 Holiday Gift Baskets to Foster
 Children within the District. Baskets
 contained reading and activity books,
 crayons, stuffed animals, toys and
 candy. Money was collected from
 District Four personnel to fund this
 worthwhile endeavor.
- District Four acknowledged approximately 100 businesses, organizations and block watches for their continued support and their efforts to reduce crime. Each one was acknowledged within a Christmas card.



Dincent D. Flores
Captain of Police



District Sive
2920 North 4th Street, Milwaukee, WI 53212

District Five

During 2003, the personnel at District Five continued to strive to improve the quality of life for all citizens of the district.

District Five experienced a 48% reduction in homicides during 2003. This is the lowest number of homicides in District Five in four years. District Five will strive to reduce this number even more during 2004.

The officers assigned to the District regularly interact with the staff and students of the University of Wisconsin Milwaukee (UWM). During the year, the District in conjunction with UWM and various community groups worked as a team to improve the quality of life in and around the campus. This was accomplished by educating students

who reside in the area through the use of crime trend bulletins and by the strict enforcement of laws and ordinances as they relate to loud music and illegal parties. This combined effort has reduced the calls for service in the UWM area.

District Five also participated in the United South - Weed and Seed Grant, which conducted weekly Safe Street Initiatives and Hot Spot saturations, which were successful in stabilizing various neighborhoods in the district.

The members of District Five would like to thank each of the business and neighborhood groups who have dedicated their time and effort to reducing crime and making the district a great place to live, work and recreate.



Gary Meyer Captain of Police



District Six 3006 South 27th Street, Milwaukee, WI 53215

May 15, 2003 was, by Mayoral Proclamation, Milwaukee Police Department Sixth District Recognition Day. This honor was bestowed at the request of Alexander Hamilton High School, recognizing the dedication, skill and professionalism of our officers and their contributions to the community.

The year 2003 marked the start of "Project Unity". This project unites police, elected officials, the faith community and community-based organizations in a concerted effort to reduce crime in a targeted neighborhood. Based on analysis of crime trends, the area selected is S. 20 to S. 27 Streets W. Greenfield to W. National Avenues. The project started with a leaflet drop, informing residents of the project. This was followed by a neighborhood clean up. We added additional patrols in the

District Six

area, including foot patrols. Police efforts included focused enforcement of prostitutes and their patrons within the area recognizing neighborhood concerns about the negative impact this has on their quality of life. A community prosecutor is targeting nuisance properties in the area and Vice Control Division officers have focused on drug activity. Other city agencies have also been called upon to assist in this effort. Forestry has trimmed trees to increase street lighting at night. Parking Checkers from the Department of Public Works have concentrated enforcement efforts in the area as well. Students from Marquette University have been used to identify properties that are not in compliance with building codes so that steps can be taken to visibly improve the properties in the area.

Service to the public is a core function for any law enforcement agency. While the speed of a police response is seldom relevant to successfully solving a crime, it is vitally important to the public perception of safety and quality of service. With this in mind, personnel have been allocated in proportion to the call volume at different times of the day. In addition, supervisors monitor response to calls for service to insure that it is timely. Officers are encouraged to respond to assignments cautiously, but with the same promptness that they would if their own family members needed help. Our response times have been among the best in the city.

District six won first place honors from the Exchange Club for our crime prevention display. The display was built by Police Officers Rick Cardenas and Christopher Chu using the theme "It takes a village united to prevent crime".

Criminal justice researchers conducted an experiment in Kansas City to determine whether officers could seize more firearms that were being illegally carried, and if they could, whether that would impact on crime. They found that this was an extremely effective law enforcement tactic to reduce criminal offenses that are committed with firearms. Armed with this information, officers in District six were encouraged to use every lawful opportunity to look for and seize firearms that were illegally possessed or transported. Officers who were successful in seizing such weapons were formally recognized for their effort. Our officers embraced this strategy, and the results were evident. Shootings (the number of people shot) in District six decreased 28% compared to the previous year.

District six is the only police district with an active NAC (Neighborhood Advisory Council). This year the NAC purchased "slow down" yard signs that will be moved around the district to locations in which speeding autos are a problem. These signs have been proven to reduce the average vehicle speed when they are posted in a neighborhood. The NAC also invited a speaker from the shaken baby association, an educational group of volunteers seeking to reduce the number of incidents in which a frustrated caregiver shakes a crying baby. Shaking babies can result in their death or lifelong disability. The NAC will be assisting in these educational efforts as part of their crime prevention focus.



Anna Ruzinski
Captain of Police



District Seven 3626 W. Fond Du Lac Ave., Milwaukee, WI 53216

District Seven

District Seven Accomplishments

- Held several underage sting operations to address the sale of alcohol and single cigarettes to minors with over 75 premises checked
- Met with several businesses regarding developing crime trends to seek their assistance in target hardening (i.e. gas stations and robberies, west end businesses and telephone wire cut burglaries)
- Area Saturation Patrols resulted in numerous felony arrests and the confiscation of more than 110 firearms.
- Completed research and developed a program on license plate anti theft screws
- Developed new and improved Operation ID signs and program
- Overall crime decreased in District Seven, while community involvement increased.

District Seven Community Accomplishments

Captain Ruzinski held monthly meetings with block captains and residents utilizing power point presentations to depict crime patterns within neighborhoods. Several guest speakers were invited to speak on a variety of issues. Established 20 more block watches in 2003.

- Hosted our first Youth Leadership Conference for middle school students in District Seven; Over 150 students attended the event at the Boys and Girls Club, where they participated in workshops on personal safety, drug and alcohol issues, media influences, etc.
- Received the Crime Prevention
 Program of the Year award from the
 Wisconsin Crime Prevention
 Practitioner's Association for identify ing and developing strategies to
 address nuisance properties. This
 resulted in a reduction of calls for
 service at repeated locations and
 closed several drug houses.
- Hosted a Crime Prevention
 Conference in which twelve timely workshops on issues such as identity theft, elder abuse, eliminating drug activity, sex offender notification,
 Amber Alert and the Wisconsin Right to Carry law were featured.
- Received three awards for the auxiliary program; Outstanding District of the Year, Outstanding Recruitment and Outstanding Community Involvement of the Year. The auxiliary officers hosted a summer reading program for children, supplying them with books. District Seven Community Liaison Officer Shellee Lubus was named the Outstanding Community Officer of the Year for the third time.



Debra Davidoski Captain of Police

The major initiatives of the Community Services Division during 2003 were as follows:

Auxiliary Program

To improve communications and enhance the auxiliaries' relationship with the department, several initiatives were undertaken:

- A Christmas Party was held at the Safety Academy. Invited guests included Auxiliary Officers and families, Commanding Officers and the District Auxiliary Coordinators.
- Quarterly Newsletter co-authored by Auxiliary Officers and the City-wide Auxiliary Coordinator
- First Annual Picnic
- Basic Auxiliary Training conducted for new members
- Advanced Squad Training conducted
- Annual Awards Ceremony
- Auxiliary Unit established at the PAL Facility, thirteen new members trained
- Training conducted for District Auxiliary Coordinators and Supervisors
- A supervisor was assigned to the Community Services Division,

Community Services Division

Auxiliary Program

- Training programs for 2004 are in the planning stages to include basic, squad and a Citywide in-service for all Auxiliary Officers.
- The SOP has been revised and the District Units' by-laws are being reviewed.

Gang Resistance Education and Training (G.R.E.A.T.) Program

The G.R.E.A.T. program continued to evolve this year. A delay and decrease in the Federal Grant posed programming difficulties that were overcome through creative and innovative planning.

- One officer was trained as a National Training Team (NTT) Member. The officer has begun to provide training nationally satisfying the cooperative agreement. Further, as a NTT, the officer is able to review the instructional material and techniques of department members.
- Three new officers received the GREAT Training.
- The Academic Program increased from nine weeks to thirteen weeks.
- GREAT Officers collaborated with FAST (Families and Schools Together) to provide the first GREAT Family Program. This was a 15-week program that combined family interpersonal and living skills with gang resistant and decision-making skills.
- Revamped summer program for MPS sixth grade students
- GREAT Officers collaborated with PAL Officers to provide a Summer GREAT Program for children in the PAL facility.
- · Commander received G.R.E.A.T.

Management Training

Crime Prevention Program

The Crime Prevention Officer retired, necessitating training a new officer. This process has begun. The officer selected is also a GREAT Officer and a member of NTT. The diversity of the officer's training will enhance the position of the Crime Prevention Officer. She will also provide training to other Community Services Division officers and the community liaison officers.

- The Crime Prevention educational and equipment library was inventoried and updated. New videos were purchased to replace antiquated material.
- The Talking Squad received maintenance to improve safety and efficiency of the vehicle.
- Slide presentations were converted to PowerPoint.
- Educational pamphlets were updated and some were translated in Spanish.
- Five Robbery Prevention and ten Landlord Tenant classes have been conducted.
- Development of a 32-hour crime prevention class for 2004 is in progress.
 This class will provide crime prevention training for the Department's community liaison officers,
 Community Services Division personnel, Auxiliary Officers and various community organizations.
- Two public service announcements were produced pertaining to Crime Prevention.
- Two hundred public appearance requests have been serviced.

Community Services Division

Police Athletic League (PAL)

There are four officers assigned to the Police Athletic League (PAL). These officers have developed and supervised PAL programs and other activities occurring in both the PAL facility and external locations. PAL membership increased to approximately 5,000 adults and 7,000 children. The programming includes but is not limited to the following:

- Youth and adult educational classes
- Organized sport teams; adults and youth
- Mentoring and tutoring classes
- A youth summer program which included meals
- Youth parties
- Educational and Job Fairs
- GREAT Families Program
- Community meetings and presentations
- Numerous outreach activities for youth, (swimming, sailing, community service projects, field trips, judo, etc.)
- · Auxiliary Officers' read-ins for youth

Other Programs:

- Block Watches; Conducted the first citywide Block Watch Captains' meeting, Updated Block Watch Captains roster, Developed the first Block Watch Captains citywide training conference
- School Safety Program; Twelve
 District officers received training,
 support and educational material to
 provide a safety program to
 Milwaukee school students. Officers
 focused on gang/drug awareness,
 gun safety and school violence-con

- flict resolution. One hundred and eighty schools requested the program involving 60,540 students.
- Second Harvest; MPD partnered with the local FBI field office to collect food and money for needy families during the holiday season.
- Anti -Theft License Plates; Conducted a pilot program in Districts Two and Seven to distribute anti theft license plate screws to residents living in high theft areas. This program had mixed reviews of success. It was difficult to determine if the residents actually placed the screws on their vehicles. The goodwill demonstrated by the department received high satisfaction from the citizens. This program is still being evaluated.
- Milwaukee Police Citizen Academy; The first Academy for citizens was conducted involving 20 citizens and 30 hours of instruction. The program also offered the citizens a walk/ride along and graduation ceremony. Each Division and Bureau collaborated to provide information and instructors. The City Channel and Department members filmed the sessions for publication on Insight. The purpose of the Police Citizen Academy was to share information and training with citizens to enhance relations between the community and the Milwaukee Police Department. This was an extremely popular program; the Department receives daily inquiries regarding future classes.
- Child Safe Program; The Department received an initial 600 gunlocks from the US Department of Justice for distribution to citizens. The purpose is to prevent accidents related to the unauthorized use of firearms, particu-

larly among children.

The Community Services Division coordinated several events for The Wings
 Circus Event and Special Olympics outreach programs partnering law
 enforcement with handicapped citizens. Likewise, Operation Teddy Bear
 provides teddy bears to children in crisis. The community services division
 coordinated with other districts,
 bureaus and divisions to distribute over
 2,000 teddy bears in 2003.

The Community Services Division has two budgets, an operating budget and a G.R.E.A.T. grant budget. The operating budget for the division during 2003 was \$10,445. The G.R.E.A.T. Grant budget for 2003 was \$200,358.

Special Operations Bureau

Monica & Day
Deputy Chief
Special Operations Bureau



Dichard C. Oliva
Captain of Police
Patrol Support Division



Robert Quente
Captain of Police
Intelligence Division

Patrol Support Division

The Patrol Support Division has citywide patrol responsibilities, which include the saturation of areas within the city experiencing an increase in criminal activity. The Division is comprised of many specialized units. These units include the Tactical Enforcement Unit; Motorcycle Unit; Harbor Patrol; Mounted Patrol; Underwater Investigation Unit and Accident Reconstruction Unit. The Patrol Support Division also provided police staffing at many of the special events including Summerfest and the many ethnic festivals at the Henry W. Maier Festival Grounds. The division handled 4,599 dispatched assignments throughout the city. Traffic enforcement initiatives and patrol accounted for 52,804 moving citations being issued by Patrol Support personnel. The division played a large role in the Harley-Davidson 100th Anniversary Celebration and Parade.

Planning and Operations Unit

The Planning and Operations Unit is responsible for the planning, logistics, and staffing of police personnel for all special events in the City of Milwaukee. The unit planned and arranged police staffing for 231 special events representing 46,190 work hours and 1,004 daily events in 2003. These events include Summerfest; the Great Circus

Parade; U.S. Bank Fireworks; presidential motorcades; various charity runs and the ethnic festivals. The largest event was the Harley-Davidson 100th Anniversary Celebration and Parade which was the largest event that the City of Milwaukee has ever seen, with 200,000 motorcycles and 500,000 people attending the five day event.

Intelligence Division

During 2003, the Milwaukee Police Department seized 2,240 firearms. The Ceasefire Task Force processed 1,162 cases relating to those firearms at the District Attorney's Office; of those cases, 833 persons were successfully charged. Four hundred seventy-four state felony charges and 54 federal felony charges were issued.

The Absconder Unit of the Intelligence Division, which works closely with the Wisconsin Department

of Community Corrections to locate and arrest subjects with violation of probation/parole warrants, checked 2,549 locations during 2003 resulting in the arrest of 306 subjects on warrants.

The Intelligence Division, the Criminal Investigation Bureau, and the Patrol Bureau worked jointly on an investigation that resulted in the arrests of several subjects affiliated with the Spanish Cobra gang for armed robbery offenses.

Special Operations Bureau



James Shephard
Captain of Police
Vice Control Division

Vice Control Division

During 2003, the Vice Control Division accomplished the following:

- Increased the seizures of controlled substances, firearms, and U.S. currency as well as the number of arrests over 2002 despite reduced personnel.
- Was instrumental in shutting down several major drug organizations.
- Worked with WHEDA in the Lindsey Heights Neighborhood along the W. North Avenue and W. Lisbon Avenue corridors to reduce street prostitution.
- The Nuisance Abatement Unit worked with the Department of Neighborhood Services to effectively

- shut down drug houses, unlicensed premises, and other nuisance properties that were chronic problems in our city.
- Had a significant role in policing several special events during the summer including Summerfest and the Harley Davidson celebrations.
- Cooperatively investigated several major drug organizations with personnel from several outside agencies including High Intensity Drug Trafficking Area, Drug Enforcement Agency, Division Narcotics Enforcement, Alcohol Tobacco and Firearms and the U.S. Attorney's Office.

Total Seizures

U.S. Currency seized	\$1,147,948.00	+ 59% over 2002
Suspects arrested	3,137	+ 6.4% over 2002
Marijuana seized	1,978 pounds	+ 293% over 2002
Heroin seized	1,122 grams	+ 263% over 2002
Firearms seized	459	+ 1.3% over 2002
Cocaine (includes base)	63 kilos	- 21% from 2002

Major Seizures

February 2003 \$48,000.00

April 2003 -97 lbs marijuana, \$7,250

July 2003 -12 kilos cocaine, 435 lbs marijuana, 2 vehicles

July 2003 -210 lbs marijuana

August 2003 -\$106,000.00, 2 vehicles

September 2003 -1 kilo cocaine, 90 lbs marijuana, \$49,000.00

September 2003 -46 lbs marijuana, \$45,000.00 October 2003 -2 kilos cocaine, \$92,000.00

December 2003 -13 kilos cocaine, 60 lbs marijuana, \$47,000.00 and four vehicles

Special Operations Bureau



Oscar Cerex
Deputy Inspector
High Intensity Drug Trafficking Area

The Milwaukee Police Department participates in several crime fighting initiatives with other local, county, state, and federal law enforcement agencies to coordinate and leverage resources to combat illegal drug trafficking and use within Milwaukee. These specialized partnerships are designed to contribute to an overall effort to reduce crime and improve the quality of life in Milwaukee.

- **HIDTA** (High Intensity Drug Trafficking Area). This is a federal program that provides an intelligence center, investigative resources, and funding to partner federal, state, and local law enforcement officers and prosecutors in an effort to reduce drug trafficking and drug use, and the associated violent crime. This program contributed to the incarceration of numerous drug traffickers and gang members in Milwaukee. In 2003, HIDTA accomplished a significant goal of co-locating all of the law enforcement crime fighting initiatives into one location. A significant byproduct of this was the co-location of three state district attorneys in the same space creating an investigative team of sworn law enforcement and prosecution. Co-location should improve the effectiveness and efficiency of this multi-jurisdictional effort against gangs and drugs.
- MMDEG (Milwaukee Metropolitan Drug Enforcement Group). This is a federally funded and state administered program to combine local law enforcement within Milwaukee

- County to investigate drug offenses in Milwaukee and its suburbs. The Milwaukee Police Department along with the Milwaukee County Sheriff's Department and several suburban departments contribute officers to this group to conduct illegal drug investigations. This group also has an education and prevention arm aimed at educating our citizens to the dangers of drug use and diverting citizens from involvement in illegal drugs.
- DEA (Drug Enforcement Administration). This is another multijurisdictional effort sponsored by the local DEA office to combat illegal drugs in our community. The Milwaukee Police Department participates on this task force to investigate drug traffickers within Milwaukee and their interstate and international drug sources. This task force has successfully prosecuted multiple largescale drug trafficking organizations and focuses on removing the assets of drug traffickers to reduce the incentives of drug trafficking.

Eriminal Investigation Bureau



Leslie T. Barber
Deputy Chief of Police
Criminal Investigation Bureau



Linda Haynes
Captain of Police
Crimes Against Property

Crimes Against Property

Burglary

Burglary is the breaking and entering of any dwelling with the intent to commit a felony. During 2003 there were 6,041 reported burglaries compared to the 6,922 reported in 2002. This represents a 13% decrease and is significantly lower than the eight-year average.

Motor Vehicle Theft

Motor vehicle theft is the most frequently reported crime in America, occurring about 1.7 million times a year. During 2003, there were 6,229 reported motor vehicle thefts compared to the 7,187 reported stolen in 2002. This represents a 13% decrease and is significantly lower than the eight-year average. In 2004, the Auto Squad will offer "VIN Etching" as an additional means of reducing motor vehicle thefts and making the identification of stolen motor vehicles easier.

Arson

During 2003, there were 341 reported arsons compared to the 381 reported in 2002. This represents a 10% decrease and is significantly lower than the eight-year average. Currently the Arson Squad is collaborating with the Milwaukee Fire Department to address arsons in the city. This partnership will result in the formation of a new deployment strategy in 2004 that will be adopted by both public safety providers to ensure the most effective and efficient investigation of arson, with no duplication of services.

White-Collar Crime

White-collar crime involves embezzlement, forgery, or fraud. This unit also investigates sophisticated computer and technology related crimes including identity theft. There is no uniform white-collar crime reporting system at this time. In 2004, the process of reporting these crimes will be streamlined and the department's web page will include all forms required for the processing of complaints.

Criminal Investigation Bureau



Davlene Jenkins
Captain of Police
Crimes Against Persons

Crimes Against Persons

The Crimes Against Persons Division is responsible for investigating all robberies and felony assaults that occur in the City of Milwaukee. The division consists of two units: the Robbery Squad and the Violent Crimes Squad. During 2003, the Crimes Against Persons Division accomplished the following:

- Cleared 24 bank robberies (89% clearance rate)
- Cleared 8 robberies that occurred in previous years
- Citywide robberies of all types decreased by 7%
- · Of the seven police districts, five
- showed a decrease in the number of robberies committed for a total of 122 fewer robberies committed in 2003 compared to 2002
- Participated in the City Wide Violent Crimes Task Force and made numerous arrests for violent offenses



Orian O'Keefe
Captain of Police
Homicide Division

Homicide Division

The Milwaukee Police Department experienced 106 UCR reportable homicides in 2003. This total is a 1.9% decrease from the 108 homicides experienced in 2002. This continues a downward trend in homicides that started in 2002 when we experienced a 15% decline when compared to 2001. Nationally, the homicide rate increased by 1%.

The Milwaukee Police Department continues to enjoy one of the highest clearance rates in the nation for homicide. Our clearance rate for 2003 was 80.2% compared to 78.7% in 2002. This is a 1.5% increase in our UCR homicide clearance rate. This compares to the national UCR homicide clearance rate of

54.5% (2002) for cities policing a population between 500,000 — 999,999. The Department's clearance rate is 25.7% above the national average for cities our size, when compared to the 2002 clearance rate, which is the most recent data available. This speaks well of the efforts put forth by members of the Homicide Division.

The clearance of 13 homicides that occurred in previous years is exceptional. This number indicates the dedication and investigative talents demonstrated by the detectives and lieutenants in working "cold" cases and bringing resolution to the victims' families.

Eriminal Investigation Bureau



Nannette H. Hegerty
Captain of Police
Sensitive Crimes Division

Sensitive Crimes Division

The Sensitive Crimes Division is responsible for the investigation of crimes related to victims of sexual assault and crimes against children. The Division also investigates missing persons and participates in several initiatives such as the Truancy and Burglary Suppression (TABS), the Domestic Violence Grant, the investigation of Internet Crimes Against Children, Family Violence and Elder Abuse.

During 2003, Sensitive Crimes Division personnel investigated a total of 1,145 sexual assaults resulting in a 92.5% clearance rate. Additionally, the Cold Hit Unit received 26 DNA identifications from the Wisconsin Regional Crime Lab of previously unidentified suspects.

The Sexual Assault Unit investigated 231 UCR related offenses resulting in a 90% clearance rate, compared to 44.5% clearance as a national average.

With the use of computer composite drawings and diagramming, the Sexual Assault Unit made three significant arrests for armed robbery and sexual assault. This was with the assistance of the local media and the community.

The Crimes Against Children's Unit, which investigates child neglect and

abuse, investigated 563 cases and interacted with the Child Protective Center and Bureau of Milwaukee Child Welfare. This unit regularly establishes a clearance rate of nearly 100 percent either through arrest, order-in, or referral.

Specialized training was conducted relative to the Child Protective Center protocol as well as video taping the interviews of juvenile victims.

The Family Violence Unit was established to reduce family violence. It is funded by a special grant provided by the Judicial Oversight Initiative. Over 450 cases were investigated in an effort to end the circle of domestic violence. Additionally, the Domestic Violence Liaison assisted District personnel with over 200 victim referrals to assist victims of domestic violence in acquiring necessary resources.

The TABS initiative is staffed by four police officers in conjunction with the Milwaukee Public Schools and the Milwaukee Boys and Girls Clubs to deter truancy and daytime burglary. There was an 18% increase in investigative stops, which totaled approximately 3,700.

THE ADMINISTRATION BUREAU PROVIDES ADMINISTRATIVE SERVICES THAT SUPPORT THE DAILY FUNCTION OF THE DEPARTMENT. THE ADMINISTRATION BUREAU INCLUDES THE PERSONNEL DIVISION, PROPERTY CONTROL SECTION, PRINTING AND STORES, MAINTENANCE SERVICES, LICENSE INVESTIGATION UNIT, MEDICAL SECTION, PAYROLL SECTION, AND THE BACKGROUND INVESTIGATION UNIT. TOGETHER, THESE AREAS PROVIDE A COORDINATED EFFORT AIMED TOWARD AN EFFICIENT, EFFECTIVE, AND ECONOMICAL OPERATION OF THE DEPARTMENT. ADMINISTRATION PERSONNEL WORK CLOSELY WITH PATROL AND INVESTIGATIVE PERSONNEL TO ENSURE THE BEST POSSIBLE SERVICE TO THE CITIZENS WE SERVE. THEY ALSO WORK CLOSELY WITH OTHER CITY DEPARTMENTS INCLUDING THE DEPARTMENTS OF PUBLIC WORKS, HEALTH, ADMINISTRATION, NEIGHBORHOOD SERVICES, AND THE COMPTROLLER.



Raymond Sucik
Deputy Inspector
Administration Bureau



Valarie Watson
Personnel Administrator
Personnel Division

The Administration Bureau reviews proposals which enact or change current Wisconsin State laws or City of Milwaukee Ordinances, always considering their impact on our citizens, the criminal justice system, and the Department. During 2003, the Administration Bureau provided oversight for the upgrade of numerous police facilities. Other initiatives include

continual networking with the medical community regarding a number of issues that include mental health and the public welfare. Representatives of the Administration Bureau appear and provide testimony before a variety of City and State legislative committees and ensure that new laws and changes in law which are enacted are distributed throughout the Department.

Personnel Division

The Personnel Division is comprised of the Background Investigation Unit, Recruiting, Medical and Payroll Sections. This division is responsible for ensuring that the provisions of the various labor contracts covering Department members are complied with and properly administered. Staff assigned to the Personnel Division attend all contract negotiations and represent the Department at these proceedings as well as at arbitration hearings, unemployment compensation hearings and other litigation forums.

Additionally, the Personnel Division processes appointments, promotions, separations (e.g., retirements, resignations, terminations, etc.), and leaves of absences. The Division prepares and publishes Department personnel orders involving personnel transactions. These include promotions, transfers, appointments, and disciplinary matters. The Personnel Division processed 488 personnel orders in 2003.

Further, the Personnel Division functions as a resource for commanding officers when developing and preparing vacancy notices and in the selection process when filling existing vacancies.



Joanne Bielinski
Payroll Supervisor
Payroll Section

Payroll Section

The Payroll Section is responsible for processing and transmitting data, which is used to issue biweekly payroll checks. Additionally, personnel assigned to the payroll section provide training to Department members in the use of the on-line payroll system. Two weeks of informative payroll classes were taught to civilian managers, office assistants, cus-

todial workers, dispatchers, telecommunicators and many other classifications.

In January of 2003, overtime was entered directly into the City's on-line payroll system and for the first time members could view their overtime before they were compensated.

Recruiting Section

Members assigned to the Recruiting Section worked with diligence to actively recruit potential candidates for employment with the Milwaukee Police Department. The officers partnered with the Fire and Police Commission to facilitate the application and testing process. During 2003, the officers completed the following activity:

Police Aide Interest Forms	413
Police Aide Presentations	82
Police Aide Applications	184
Police Officer Interest Forms	562
 Police Dispatcher Interest Forms 	380
Office Assistant Presentations	35
Office Assistant Applications	155
Seasonal Telecommunicator Presentations	14
• Seasonal Telecommunicator Interest Forms	26
 Seasonal Telecommunicator Applications 	70
 Crossing Guard Applications 	51
Job Fair Events	59
 Community Group Visits 	193
Walk-In Inquires	66
Phone Call Inquires	507
 Email Inquires (since December 2003) 	84
 Community Events Participation 	186

Background Investigation Unit

The Background Investigation Unit is responsible for investigating the background history of individuals that apply for employment with the Milwaukee Police Department.

During 2003, a total of 441 background investigations were completed. Two hundred eight-five of the completed investigations were for police officers. The remaining 156 background investigations were completed for police aides, telecommunicators, office assistants and dispatchers.

Members assigned to the Background Investigation Unit continue to provide in-depth, well-documented background investigations, in an effort to ensure that the City of Milwaukee hires the most qualified applicants.



Medical Section

Medical Section

The Medical Section is part of the Personnel Division and participates in the overall management of services to the Department's most valuable resource, its members. The Medical Section, in concert with various work locations, monitored the status of personnel on sick leave, injury leave, FMLA & other leaves, ADA & reasonable accommodations, limited duty status, required Fit For Duty Examinations, OSHA logging & monitoring, Emergency Detentions, and Protective Custody Transportation & Care. Medical files are maintained in this location, and various reports are disseminated to appropriate locations for processing. In addition to the aforementioned, the Medical Section personnel produced and participated in the following during 2003:

- In conjunction with Payroll, ensured the proper auditing of information relative to sick leave, injury leave & other leaves at the end of each pay period resulting in the control of improperly entered Time System information
- Monitored and attended worker's compensation bi-weekly meetings and hearings involving the appeal process of members.
- Worked closely with the office of Research & Development in reviewing and revising the Absence Rule & SOP, FMLA SOP and respective forms such as the PS-16 Application for Sick Leave Form, FMLA Request Form and FMLA Medical Certification Form.
- Worked closely with the Employee's Assistance Program and Police Officer Support Team to ensure availability of resources to members of the Department.
- Worked closely with the Employee Assistance Program Steering Committee.

- Worked closely with the City
 Attorney's Office regarding matters
 relating to the Family Medical Leave
 Act, Americans with Disabilities Act,
 Persons with Disabilities Act and Age Discrimination.
- Worked closely with City of Milwaukee Department heads from the Milwaukee Fire Department, Department of Public Works, Department of Employee Relations, & Milwaukee Health Department on an eight month process for the Request for Proposal & Bid leading into our new three year lab and medical services contracts.

With respect to the quickly changing human resource issues addressing law enforcement officers today, the Medical Section is committed to taking a more proactive role for 2004 in the health & safety of its members by offering educational material and training. This includes, but is not limited to; stress, ergonomics and nutritional health & safety information.



Gordy Gregg
Maintenance Supervisor
Maintenance Services Section

Maintenance Services Section

The Maintenance Services Section provides support for the Milwaukee Police Department buildings and fleet operations. This section services a fleet of over 600 vehicles and maintains 15 buildings. During 2003, the Maintenance Services Section accomplished the following:

- Reduced vehicle fleet maintenance costs by \$145,652. The total cost for fleet maintenance in 2003 was \$1,568,283 compared with \$1,713,935 in 2002. The annual fleet maintenance costs have been reduced by more than \$950,000 in an ongoing effort over the last five years.
- Restitution recovery for damages sustained to both Police Department vehicles and property totaled \$113,144. The amount billed collectable by other agencies in 2003, including court orders was \$274,417. In three years, this program has generated over \$1,280,537 in court ordered restitution.
- Increased building maintenance by over 436,000 square feet. The Department

- continues to expand its operations by adding high tech buildings like the Communication Operations Center, a second story training/communications addition to our Radio Shop, the Midtown Police Station and house-keeping responsibilities for the Milwaukee Safety Academy. The section maintains 15 buildings with a combined square footage in excess of 877,000 square feet.
- Installation of a new heating system and roof for District #4.
- Installation of a new roof at District #7
- The Department continues to save over \$80,000.00 annually by out sourcing the set-up of new uniform and unmarked police vehicles.



Mark A. Mayer
Commander
Technical Services Bureau

The Data Services Division is responsible for the effective and efficient management of the Department's data communications/information systems. Personnel assigned to the division manage all computer production systems and provide technical and management support to all Department members.

Data Services Division staff also provide technical computer interface support of MPD systems with the Federal Bureau of Investigation, the National Crime Information Center, State of Wisconsin Crime Information Bureau, the Department of Transportation and the Criminal Justice Information System.

During 2003, many accomplishments were realized. Some of these accomplishments include the following:

- Development of technical training profiles for all current Data Services support personnel
- Development of Subject Matter Expert (SME) and primary back-up for all major Data Service Division job functions
- Hired Data Services Division programmer

THE TECHNICAL SERVICES BUREAU IS COMPRISED OF THE DATA SERVICES DIVISION, CENTRAL RECORDS DIVISION, COMMUNICATIONS DIVISION, AND THE IDENTIFICATION DIVISION.

Data Services Division

- Centralized management of PCs Microsoft System Management Server
- Active Directory Redundancy additional Server/Windows 2000 Domain Controller
- Centralized Roster Database links to Badgepro/Control Pro and Active Directory
- Centralized Workstation Image Deployment
- Centralized Active Directory of all users on network
- Upgraded all networked PCs to Windows 2000
- Coordinated air conditioning upgrade to EER Rooms as required
- Centralized software installations
- Installed and programmed EOC laptops
- Installed Midtown Data Network Connection
- Supported Intellinetics Imaging Installation
- Successful CAD/RMS PC Deployment
- Enhanced MPD Department Intranet web site
- Migrated all networked PCs to a single secure Windows 2000 domain
- Successful move of "prior period" overtime cards to online City-Time
- Setup of Alternate Communications Back-up site

- New Communication Center PC deployment
- Equipped and deployed new software application and hardware to the Sensitive Crimes Division as part of the Domestic Violence initiative
- Deployed new laptops computers to Sensitive Crimes Division as part of the ICAC program
- Intelligence Division laptop and PENLINK and 12 software deployment as part of ATF initiative
- Identification Division multimedia workstation deployment
- Setup special taskforce command center
- Centralized all software installations
- Implemented secure remote users access network
- Completed centralized management of PCs – Microsoft System Management Server
- Laptops and Audio Projector setup at District #5
- Coordinated hardware printer backup plan/deployment



Anthony Hendricks
Captain of Police—Central Records Division

Central Records Division

The Central Records Division is comprised of the following sections:

Open Records Section

The Open Records Section is responsible for the compilation, review, and dissemination of Milwaukee Police Department records as mandated by Wisconsin State Statute pursuant to the Open Records Law.

 The Open Records Section processed 36,842 requests resulting in the release of 143,288 records.

 No 2003 Writs of Mandamus suits have come to the attention of this Section.

Accident Records Section

The following is a summary of the Traffic Accidents that were reported to the Milwaukee Police Department for the year 2003, as it compares with statistics from previous years.

2002 35 7,319		2000
	33	20
7,319		38
	7,763	8,167
34	30	. 37
4,793	5,014	5,405
13,586	14,935	15,700
4,802	4,831	5,191
18,379	19,949	21,142
REPORT REC	DUESTS	
2002	2001	2000
	25,764	23,315
	2002 22,231	

Central Records Division

Traffic Records Section

The Traffic Records Section provides courteous and prompt service to the public regarding all traffic and court proce-

dures, including parking, traffic, and municipal citations, towed vehicles, information on the registration of vehicles, operator's licenses and traffic laws.

During 2003, the Traffic Records Section successfully processed 144,796 traffic citations wich represents a 2% increase from the 141,425 citations that were processed in 2002.

Court Administration Section

The Court Administration Section is responsible for processing and handling of all in-custody misdemeanor cases. During 2003, the State Liaison Unit processed the below listed cases:

Summary 10,201 12,628 Order-in 4,348 4,452 Information & Belief* 744 3,357 Total Misdemeanors 24,148 20,437 Charged* 18,092 10,094 No Process 4,348 5,124 Pended 964 1,862	Cases	2003	2002
Information & Belief* 744 3,357 Total Misdemeanors 24,148 20,437 Charged* 18,092 10,094 No Process 4,348 5,124	Summary	10,201	12,628
Total Misdemeanors 24,148 20,437 Charged* 18,092 10,094 No Process 4,348 5,124	Order-in	4,348	4,452
Charged* 18,092 10,094 No Process 4,348 5,124	Information & Belief*	744	3,357
No Process 4,348 5,124	Total Misdemeanors	24,148	20,437
	Charged*	18,092	10,094
Pended 964 1.862	No Process	4,348	5,124
	Pended	964	1,862

The bailiffs in Municipal Court saw an increase of 17% in 2003 compared to 2002:

Court	2003	2002	2001
Branch 1	56,647	54,152	48,210
Branch 2	56,100	52,429	48,620
Branch 3	59,693	56,726	43,703
Branch 4	24,331	4,765	5,459
Totals	196,771	168,072	145,992

The Court Administration Section saw a decrease in court overtime hours from the previous year:

Year	Court Overtime Hours	Increase/Decrease
2003	58,510	-9,277
2002	67,787	-4,479
2001	72,266	-2,073
2000	74,340	+5,107
1999	69,233	-13,204

Administrative Section

The Administrative Section accomplished the following during 2003:

- Successfully re-assigned Word Processing Unit personnel from the Criminal Investigation Bureau to the Central Records Division
- Acquired the Intellinetics Intelivue 6.0 version imaging system
- Successfully relocated the Law Enforcement Desk to the Communications Operations Center
- The Telephone Reporting Unit handled 19,484 calls for service.
- The Incident Report Unit entered 48,229 incident reports, 23,091 clearance reports and 9,114 final dispositions into the computer.
- Central Records personnel received
 4,714 emergency detention calls.
- 45 suicides and 914 attempt suicides were reviewed and entered into the database.
- 866 sudden deaths were entered into the database.
- 653 injured persons and 376 sick persons reports were reviewed and entered into the database.
- Personnel assigned to the CRD entered 5,201 missing person records, 4,808 cancelled missing person records, and cancelled 214 previous year records.

Communications Division

THE COMMUNICATIONS DIVISION IS OFTEN TIMES REFERRED TO AS THE LIFELINE TO THE COMMUNITY. THE MEMBERS ASSIGNED TO THE COMMUNICATIONS DIVISION WORK WITH DILIGENCE TO ENSURE THAT DEPARTMENT'S RESOURCES ARE EFFECTIVELY AND EFFICIENTLY MANAGED SO THAT THOSE WHO CALL FOR HELP ARE GIVEN THE BEST SERVICE POSSIBLE.

In working to accomplish this mission, the Communications Division provides the following services:

- Answering and processing both emergency and administrative telephone calls made to our Department.
- Dispatching Department personnel to assignments and controlling resources
- Notifying appropriate members of significant information as it develops.
- Interacting as a liaison with other agencies
- Monitoring internal emergency alarms, as well as monitoring the appropriate use of public emergency alarms in our city
- Providing recordings of telephone and radio transmissions needed as evidence or to further investigations
- Installing and servicing Department radio, telephone, fax and paging equipment, as well as installing and servicing radios and radio infrastructure for all City of Milwaukee Departments.
- Collecting, processing, and delivering interdepartmental mail, as well as U.S. mail sent out from and received by our Department.

Assignments are dispatched on a priority basis, with priority one being the most urgent and priority four being the least urgent. In 2003, the Communications Division dispatched the following numbers of assignments.

Priority 1 Assn. Dispatched 124,072
Priority 2 Assn. Dispatched 173,073
Priority 3 Assn. Dispatched 161,915
Priority 4 Assn. Dispatched 76,849
Total Assignments. Dispatched 535,909

The Communications Division also counted the following among its accomplishments.

- Trained 19 new dispatchers and 1 telecommunicator.
- Trained 141 police recruits, 13 members of the civilian police academy and 30 new police supervisors
- Issued 1,043 citations for false alarms, 11 citations for illegal panic alarms and 8 citations to unlicensed alarm companies.
- Selected MA-Com as the vendor for the new radio system
- Selected Orbacom as the vendor for the new radio consoles
- Computer Aided Dispatch / Records Management System (CADS/RMS); the new system will allow the Communications Division to make

use of state-of-the-art technology

 Developing and putting out for bid a Request for Proposals to replace our aging radio infrastructure; the new system will facilitate voice and radio communications as well as interoperability with other emergency response agencies.

Several members of the Communications Division were recognized for their hard work and dedication. Police
Telecommunicator Ana Martinez-Guse received a Chief's Superior Achievement Award, Police Telecommunicator Mary Taylor received a letter of commendation from the Chief of Police and Police
Telecommunicator Marie Hughes received the Telecommunicator of the Year Award posthumously from the Association of Public Safety Communications Officials.

In looking to the year to come, the Communications Division anticipates implementing its new systems, moving into a new facility and doing whatever is necessary to excel as our community's lifeline.



Michael Campbell
Captain of Police
Identification Division

Members attempt to link suspects to their crimes by identifying the physical evidence found at these scenes. The Identification Division maintains a computerized Automated Fingerprint Identification System (AFIS), handwriting analyses archive, mug shot gallery of arrested individuals and operates a complete photo lab.

During 2003, Identification Technicians responded to 14,324 crime scenes, took 150,227 photographs of crime scenes and processed 6,121 cases in attempts to obtain latent impressions. The Forensic Identification Section was successful in positively identifying 1,160 of the recovered latent prints. These identifications provided leads to the Criminal Investigation Bureau that resulted in arrests and subsequent convictions for many of the offenses.

Personnel assigned to the Identification Division were able to double the national average (20-25%) for successfully lifting prints from a crime scene. The number of suspects identified and the number of "cold hits" identifying suspects has dramatically increased using the AFIS system. Members were able to identify 92 suspects on palm print only matches. The

Identification Division

THE IDENTIFICATION DIVISION SERVES AS THE CRIME SCENE INVESTIGATION UNIT FOR THE DEPARTMENT.

MEMBERS ASSIGNED TO THE IDENTIFICATION DIVISION DOCUMENT AND PRESERVE EVIDENCE FROM CRIME SCENES THROUGH PHOTOGRAPHY. IN ADDITION TO DOCUMENTING THE SCENE THROUGH PHOTOGRAPHY, VARIOUS FORMS OF PHYSICAL EVIDENCE ARE COLLECTED INCLUDING FINGERPRINTS, BLOOD, FOOTPRINTS AND HANDWRITING EVIDENCE.

Identification Division successfully deployed the Fast Identification System (Fast ID) at the booking level, which allows for the immediate identification of prisoners and the transfer of all previous prisoner booking history into the current booking record.

This system speeds the booking process and increases the accuracy of the criminal history records. Additionally, the division successfully deployed the first "MOBILE" — two finger, Fast Identification system in the country.

This system is directly connected to the AFIS system using cellular technology. This allows for the immediate identification of any person that officers on patrol duty come in contact with. The response of the fingerprint check takes approximately one minute allowing the officer to remain in service while performing this vital function.

The Milwaukee Police Department is one of the only major metropolitan departments in the world with it's own handwriting experts. Our experts are capable of examining forged documents, altered writings, threatening letters, bank robbery demand notes and other documents to determine who was responsible

for the crime. The examiners process all documents for latent fingerprint evidence as well as compare and identify the latent prints that they develop. The State of Wisconsin has six examiners statewide. Four of the six examiners are employed with the Milwaukee Police Department. Some of the activity completed by the Document Section during 2003 includes the following:

 Total Handwriting Cases 	264
 Documents Examined 	1,109
 Video Cases Processed 	547

In an effort to further protect the public, the Milwaukee Police Department promoted a policy to ensure that innocent citizens who were falsely accused of municipal violations were given the opportunity to challenge the unpaid citation in court. Officers from the Identification Division used the AFIS system to positively identify the real violator 511 times out of 635 contested citations.

Training Bureau



Ramon Galaviz
Deputy Inspector
Training Bureau



Susan Edman
Captain of Police
Training Bureau

"ENTER TO LEARN, DEPART TO SERVE" IS THE MOTTO OF THE MILWAUKEE POLICE DEPARTMENT'S TRAINING BUREAU. 2003 SAW THE CONTINUANCE OF THAT TRADITION, ALONG WITH THE EXPANSION OF TRAINING OPPORTUNITIES OFFERED BY THE DEDICATED STAFF OF THE TRAINING BUREAU.

Two recruit classes completed their 23week comprehensive training courses. Seventy-six new officers are now proudly serving the citizens of the City of Milwaukee.

In-service training was attending by 1,700 members of the Police Department during four sessions. Members received useful and timely instruction, as required by the State of Wisconsin. Feedback from the participants indicated the highest level of satisfaction to date.

The Training Bureau hosted over 24 specialized sessions during the year. These classes ranged from in-depth training on the latest law enforcement equipment and techniques to college-level management training in conjunction with the University of Wisconsin-Milwaukee.

While conducting a full schedule of training, the Training Bureau was able to successfully control costs, staying well within its 2003 budget.

YEARLY QUALITY OF LIFE COMPARISONS 2003 - 2002

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		M		Wester Mes	Never .	Cond		Bulle	6,	DISTURA (PIN)	olsh.	ionina si			ner 317:	Reg. Law	19410
2003	03	5.5 88	Ung SE S		625	lelo e	9 1	496	10 KO	ono7 15 8	19NA #	A26			3,876	381	9,996
Per	Percent Change	35.9%	40.0	80.0%	29	300.00	181.5%	140.8%	100.001	50.0%	114.1%	176.6%	3,429	21.5%	2,183	343.0%	39.5%
2003	03	160	538	36	2.107	13	89	906	2	140	878	57	2 040	1 222	2 024	473	42 520
District 2 2002	02	168			1,724	19	20	903	18	205	700		2.997	1.090	1.924	521	10.926
	Percent Change	-4.8%	10.2%	-25.0%	22.2%	-31.6%	36.0%	0.3%	183.3	-31.7%	25	-19.7		13.0%	51.8%	-9.2%	14.8%
200	03	191	296	32	2 484	0	85	2 384	22	147	800	404	2 161	CED	A SAE		46 200
District 3 2002	02	185			2,199	4 60	689	1.882	38	275	490	67	3,104	630	3 023	710	12,233
	Percent Change	3.2%	-26	-59.	13.0%	-33.3	25.0%	26.5%	-42.1%	-46.5%	81.6%	50.7	1	3.5%	40.4%	-1.7%	12.1%
2003	03	190	491	48	2.120	4	49	687	2	113	109	22	4 141	633	6 220	1 155	15 084
District 4 2002	02	146			1,795		30	329	2	191	109	34	4.199	577	4.281	1.079	13,203
	Percent Change	30.1%	26.9%	37.1%	18.1%	-55.6%	63.3%	108.8%	%0.0	-40.8%	%0.0	-35.3%	-1.4%	%2.6	45.3%	7.0%	21.1%
2003	03	154	148	18	11.612	C	25.	588	27	386	384	22	0770	177	2 055	252	0 025
District 5 2002	02	139		21	1.449	17	28	778	101	316	616	40 6	3,774	380	2,000	388	0,000
	Percent Change	10.8%	-35	-14.3%	701.4%	-64.7%	25.0%	-24.4%	170.0%	22.2%	-37.7%	-45.0%	-15.3%	25.5%	47.8%	-34.8%	1.6%
2003	03	119	254	68	1.647	35	28	494	28	96	202	34	3 296	1 153	2655	374	10 456
District 6 200	02	139		47	1,597	30	35	488	11	143	386	25	3,515	1.255	2.435	435	10.787
	Percent Change	-14.4%	3.3%	44.7%	3.1%	16.7%	-20.0%	1.2%	154.5%	-32.9%	-47.7%	36.0%	-7.0%	-8.1%	%0.6	-14.0%	-3.1%
2003	03	201	239	41	2,049	12	27	624	8	149	223	09	3.183	545	3.357	473	11.221
District 7 200	02	212	404	28	2,170	60	99	714	9	275	179	42	2,973	535	2,493	580	10,706
Per	Percent Change	-5.2%	-40.8%	-29.3%	-5.6%	33.3%	1.8%	-12.6%	33.3%	-45.8%	24.6%	45.9%	7.1%	1.9%	34.7%	-18.4%	4.8%
200	2003	25	28	17	134		8	33		80	32	•	55	54	319	48	758
CIB 200	02	32	27	4	102		٢	58	-	12	22	2	40	28	78	16	424
	rcent Change	-21.9%	3.7%	325.0%	31.4%	%0.0	100.0	-43.1%	%0.0	-33.3%	45.5%	-50.0%	37.5%	95.9%	309.0%	200.0%	78.8%
200	2003	80	93	101	592	6	46	527	49	313	503	368	5.783	1.435	6.588	4.015	20 411
Spec. Op. 200	72	114	338	88	494	4	44	555	63	620	215	157	8 693	1 739	7 227	6 429	26.780
Per	rcent Change	-29.8%	-72.5%	-88.6%	19.8%	125.0%	4.5%	-5.0%	-22.2%	-49.5%	134.0%	134.4%	State of the last	-17.5%	-8.8%	-37.5%	-23.8%
2003	13	20	26	9	225	3	10	67	00	40	89	14	247	178	934	145	2 012
Other 200	12	21	58	11	223	2	17	06	-	56	97	14	284	122	401	116	1.513
	Percent Change	-4.8%	-55.2%	-45.5%	%6.0	20.0%	-41.2%	-25.6%	%0.007	-28.6%	-8.2%	%0.0	-13.0%	45.9%	132.9%	25.0%	33.0%
200	2003 Grand Total	1,193	2,148	285	13,595		456	6,803	198	1,446	3,721	1,105	28,759	7	34,070	8,024 108,611	08.611
200	2 Grand Total		2,606	396	12,237	94	356	6,003	151	2.129	3.006	909		6.653	26 045	10 260	100 00

NOTES: *Percent Change category is computed comparing the current year to the previous year.
*Compiled statistics are based upon Municipal Citation issuance and State Statute (including Traffic) arrests for the aforementioned categories.
*These statistical reports are tabulated utilizing a different statistical methodology than that for Uniform Crime Reporting.

UNIFORM CRIME REPORT

CLASSIFICATION BY OFFENSE	OFFENSES	UNFOUNDED BASELESS COMPLAINTS	NUMBER OF ACTUAL OFFENSES	TOTAL OFFENSES CLEARED	CLEARANCES INVOLVING PERSONS UNDER 18
CRIMINAL HOMICIDE	116	τ	105	98	2
A. Murder and Non-negligent Homicide	116	τ	105	86	2
B. Manslaughter by Negligence	0	0	0	0	0
FORCIBLE RAPE	251	10	241	212	14
A. Rape by force	233	10	223	201	12
B. Attempts to commit forcible rape	18	0	18	1	2
ROBBERY	2,878	10	2,868	551	160
A. Firearms	1,906	7	1,899	328	68
B. Knife or Cutting Instrument	141		140	29	3
C. Other Dangerous Weapon	107	0	107	22	4
D. Strong-Arm (hand, fists, feet, etc.)	724	2	722	175	64
ASSAULT	8,691	61	8,630	6,101	467
A. Firearms	777	2	775	205	41
B. Knife or Cutting Instrument	356	0	356	227	21
C. Other Dangerous Weapon	334	-	333	169	25
D. Strong-Arm (hands, fists, feet, etc.)	604	2	602	322	40
E. Other Assaults-Simple Not Aggravated	6,620	999	6,564	5,141	340
BURGLARY	6,043	2	6,041	574	150
A. Forcible Entry	4,126		4,125	376	88
B. Unlawful Entry - No Force	1,812		1,811	180	57
C. Attempted Forcible Entry	105	0	105	18	5
LARCENY - THEFT					
except motor vehicle theft)	25,549	23	25,526	1,274	158
MOTOR VEHICLE THEFT	6,265	34	6,231	485	165
A. Autos	5,970	32	5,938	487	163
B. Trucks and Buses	2,475		246	. 17	2
C. Other Vehicles	48		47	1	0
TOTAL	49,793	151	49,642	983	119

OFFENSE	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	TOO	NOV	DEC	TOTAL
Murder	23	10	15	15	10	13	14	17	1	17	10	10	165
Manslaughter	0	0	0	0	0	-	0	2	0	0	0	0	က
Forcible Rape	26	60	00	18	9	00	6	12	12	7	12	8	114
Robbery	28	28	32	40	46	09	41	54	54	61	42	34	550
Agg. Battery	251	182	241	229	244	247	215	228	235	227	228	216	2,743
Burglary	25	31	38	24	38	32	52	32	45	32	35	34	418
Theft (No Auto)	487	397	472	459	413	398	505	445	556	497	435	462	5,526
Auto Theft	4	9	10	က		က	3	9	5	5	_	7	54
Battery	182	185	191	177	242	177	255	198	194	197	189	165	2,352
Forgery	16	13	22	17	17	=	16	6	20	=	7	10	173
Embezzle & Fraud	18	19	25	23	26	23	18	21	16	24	14	22	249
Stolen Property	41	42	40	45	41	33	30	55	35	34	37	35	468
Weapons	134	109	132	103	109	127	121	104	110	120	102	105	1,376
Prostitution	74	63	79	98	106	131	142	128	154	170	142	92	1,367
Other Sex Off.	24	20	32	30	34	28	37	32	29	36	28	23	353
Off Ag Fam. Child	113	105	140	137	129	118	114	130	98	74	52	53	1,251
Narc. Drug Law	368	354	342	352	355	336	336	296	354	410	350	277	4,162
Liquor Laws	103	91	126	226	97	91	200	69	90	71	79	82	1,325
Dis. Conduct	1,079	934	1,179	1,142	1,267	1,293	1,618	1,391	1,523	1,247	1,094	1,059	14,826
Gambling Laws	7	8	10	6	23	32	19	53	48	20	3	6	241
Driving W/Intox	133	117	107	114	135	107	91	143	80	115	87	150	1,379
Crim. Dam. Prop.	2	3	9	0	2	3	3	5	-	-	2	က	31
Arson	1,892	1,762	2,066	1,939	1,927	2,041	2,476	2,107	1,973	1,869	1,510	1,371	22,933
Miscellaneous	210	180	196	231	280	260	355	313	403	235	185	215	3,063
Total Arracte	E 2/10	A 6.60	E EDO	740	272	27	000	ם סבט	1000	L	0101	0 2 2 2	L

OFFENSE	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Murder	12	9	7	6	12	13	1	6	13	13	16	4	125
Manslaughter	0	0	0	0	0	0	0	0	0	0	0	0	0
Forcible Rape	0	0	4	9	4	8	-	_	ω		2	က	41
Robbery	22	20	. 24	26	12	38	35	∞	24	47	24	19	299
Agg. Battery	27	26	34	31	33	43	22	24	37	30	31	23	361
Burglary	26.	Ξ	17	16	20	32	51	20	46	39	23	12	343
Theft (No Auto)	151	159	189	189	205	198	190	187	208	214	150	155	2,195
Auto Theft	3	4	4	က	က	2	_	2	6	5	3	6	48
Battery	96	78	137	125	124	107	73	83	103	133	66	129	1,287
Forgery	1	0	2.	2	0	0	1	2	2	2	2	2	9
Embezzle & Fraud	0	0	2	3	0	0	4	0	0	2	2	2	17
Stolen Property	35	30	32	22	34	23	22	38	43	72	22	41	449
Weapons	43	30	35	23	32	23	31	24	38	32	39	39	389
Prostitution	0	0	2	2	2	4	4	2	2	2	0	0	20
Other Sex Off.	30	27	29	24	33	27	17	21	34	24	27	16	309
Off Ag Fam. Child	2	2	10	8		13	5	-	8	2	<u> </u>	5	78
Narc. Drug Law	74	78	88	76	64	91	61	48	66	80	82	89	606
Liquor Laws	31	43	14	22	16	25	102	18	19	16	14	17	337
Dis. Conduct	548	439	703	610	280	529	388	299	555	713	594	509	6,467
Gambling Laws	0	0	0	80	2	7	5	16	12	14	-	3	71
Driving W/Intox	က	2	1	0	0	2	2	0	2	0	0	2	14
Curfew Ordinance	207	113	116	151	217	182	280	272	203	168	144	131	2,184
Runaway Ordinance	0	1	0	1	0	2	-	0	0	2	0	-	8
Crim. Dam. Prop.	41	36	32	65	73	69	55	58	74	53	46	57	629
Arson	0	0	3	0	3	0	2	3	3	2	0	-	17
Miscellaneous	383	392	540	809	592	483	329	283	452	584	421	420	5,460
Total Arrests	1 735	1 497	2005	2 020	2 0.40	1004	600	A ATO	4 000	0.00	9	000	00000

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Reduce Crime and Enhance the Quality of Life in the City of Milwaukee.

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